

The Governor has currently spared our businesses from mandatory closure thanks to key DNLA members joining forces to make our voices heard.

However, this could be rescinded if proper precautionary methods are not employed.

I've been getting a multitude of calls and emails from businesses and the public expressing concern after spotting over-crowded trucks heading to a job site, crews congregating close together at a job site while eating lunch, etc.

Our Governor and his staff have expressed the same concern. This has got to stop if you hope to continue doing your jobs.

Please do your part and ensure your employees are following the CDC guidelines and best practices. **We want to keep operating AND stop the spread of COVID-19.**

If you choose to continue to provide services, please follow these BMP's (Best Management Practices) along with any other procedures you have put in place:

- Contact and get permission from clients to be serviced preferably in a documented format such as email or other time/date stamped electronic communication
- Implement daily all-hands communications within company to inform, educate and reinforce SOPs, BMPs and possible next steps
- Relax attendance policies to allow any employee who is uncomfortable working to stay home and use PTO or apply for UC
- Train crew personnel to respond to questions from the public in a professional manner
- Enforce cleaning and sanitation protocols for all common spaces including trucks, equipment, and the breakroom, locker room and restroom
- Stagger crew start times to minimize congregation at office/shop locations
- Limit crews to 1 person per truck and have all other crew personnel drive directly to jobsite
- Reduce crew size to compartmentalize the workforce into smaller isolatable segments
- Assign one truck to one crew and do not rotate
- Minimize use of shared equipment and tools
- Wear gloves as much as possible removing only to eat, drink, or touch your face
- If you must work in close proximity to another for a short period of time (i.e. lifting a tree ball into a hole) wear a face mask
- Be prepared to shutdown at any moment

For those of you who are not DNLA members, **YOU SHOULD BE**. DNLA fights for the entire green industry of Delaware. It's time you join the organization that fights to make your voices heard, not just ride the coattails of those that see the value. Members have been receiving notifications every step of the way.

Stay healthy and stay in business, Val

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